How it Works

The Round Up App allows you to automatically donate the change from your credit or debit card transactions to the Center of Concern.

Once you create an account, you do not need to use the app while making a purchase. Just swipe your card as usual.

Get Set Up

Download
Go to their app store, search for the “Round Up App”, and download the app to their phone. They can also use these links in their phone’s web browser: RoundUpApp.org/iPhone or RoundUpApp.org/Android

Create an Account
After downloading, open the app on their phone and click “Sign Up.” They will be prompted to enter their name, email and set a password to create an account.

Choose Center of Concern
The donor will be prompted to choose the organization they want to support from a list. Help them scroll to or search for your organization.

Link Your Credit or Debit Card
Next, the donor links to their credit/debit card by choosing the financial institution that issued the card. If the donor doesn't know which to choose, ask them where they would log in to check their balance. For example, Southwest Rapid Rewards cards are issued by Chase.

Confirm Your Card Number
As a security precaution, the donor will then be prompted to confirm the information for the card they want to send the donations from at the end of each month. Typically this will be the card they just linked.
Security Questions During the Link

No Access to Card Numbers

Donation transactions are processed by Stripe, and only Stripe has access to user credit/debit card numbers.

Stripe is the company that processes payments for over 100,000 organizations, including:

facebook  amazon  salesforce

Settings After Setup

After linking and verifying your card setup is finished! From within the app, you can now:

- Add or remove cards
- See their donation history
- Change their payment card
- Change their email or password
- Set a cap on their max monthly donation
- Request support (handled by The Round Up App team)