As the Center of Concern begins our 45th year of service, our agency’s programs are more critical than ever to continue addressing unmet community needs. Every day, Center of Concern staff and volunteers work to assist older adults, people with disabilities, and individuals and families at risk of homelessness, enabling them to live with dignity and independence.

Over the past year, the Center of Concern has continued to receive and respond to an increased number of requests for service. Through our comprehensive programs, we have provided more than 40,000 individualized services over more than 112,000 hours in the past year. These services are designed to address challenges due to limited incomes, isolation, and access to community resources.

On behalf of the Center of Concern’s Board of Directors, I want to thank you for your support of our mission which allows us to continue offering critical housing, community, and older adult services to help support families and strengthen the community.

Thank you for your continued support,

Patty Sheehan
President, Center of Concern Board of Directors
The majority of Center of Concern clients have monthly incomes that are defined as very low or extremely low per the U.S. Federal Poverty Guidelines.
Donors and Support

Through generous financial support, caring volunteers, and dedicated staff, the Center of Concern continues to work toward its mission of supporting families and strengthening the community.

**FY22 Agency Funding**

- **Private Support**: 29%
- **Government Grants**: 71%

**Private Support**

- **Volunteer Hours**: 30%
- **Events**: 10%
- **Foundations**: 33%
- **Donations**: 24%
- **In-Kind**: 3%

**Volunteers gave $202,549 of in-kind service hours**

*Pat and Barbara from 20th Century Club of Park Ridge gave grocery gift cards for Center of Concern clients*

*Friends Inge, Amy, and Lynne have a combined 18 years of volunteer service with the Center of Concern*
Housing Assistance

The Center of Concern's housing services provide clients with access to the resources they need to obtain and maintain safe housing and to ensure their longterm success. Case managers counsel individuals and families having difficulty with their current housing situations and help identify the resources necessary to make informed decisions.

6,918 individualized housing services to clients currently experiencing or at risk of homelessness

Ricky experienced the loss of a significant family member and was staying with others for a few years. Once the pandemic began he became homeless and was sleeping outside which severely impacted his mental health. Upon entering the Center of Concern's housing program, Ricky was referred to the mental health care he needed, and within one month of services he secured an apartment and is now gainfully employed.

Ricky (L) and his case manager Charlie (R) on move-in day
Community Services

Through a wide range of free counseling services, the Center of Concern ensures residents with low incomes have access to appointments with a network of experienced and professional volunteers who can assist with a variety of needs.

1,156 individualized community services assisted residents

Legal Counseling 
Income Tax Preparation 
Employment Counseling 
Financial Counseling 
COVID-19 Resources 
Utility Use Counseling
Older Adult Programs

The Center of Concern's experienced case managers and trained, compassionate volunteers provide quality services to older adults and people with disabilities. Through a variety of programs and services, older adults are enabled to live with dignity and independence.

- Case Management
- Referral to Resources
- Friendly Visitors
- Senior ASK
- Senior Companionship
- Lunch With Us
- Shopping Service
- Successful Aging Workshops
- Memory Café
- Senior Humanities
- Telephone Reassurance
- Chore Housekeeping
- Senior Health Insurance Counseling (SHIP)
- Senior Housing Counseling

33,416 individualized older adult services
In Memory

Marcia Burgis
Mike McGrath
William Nesbit
Anna Rascia
Mary "Buffy" Rock
Joan Roggatz
Karen Rolsing
Eric Strauts
Nancy Stuercke
In Celebration

Peggy Brzezinski
Jeff Canon
Michelle Maher Delarosa
Pat McCarthy
John Maag
Christine Perille
Inge Serpe
Karen Stanton
Val Trinidad