

The Center of Concern's mission is to provide housing solutions, support services, and counseling for older adults, people with disabilities, and others in need, enabling them to live with dignity and independence.

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## Older Adult Services

**Case Management:** Social workers provide assessments to evaluate needs, arrange for services, and monitor ongoing wellness

**Referral to Resources:** Experienced case managers provide valuable, unbiased referrals to resources to address short and long term needs for older adults in the community

**Friendly Visitors:** Regular home visits to isolated and lonely older adults improve their well-being

**Intergenerational Programs:** Older adults and younger generations engage for mutual benefit

**Senior ASK:** Clients receive effective and unbiased answers by phone or email that provide valuable insights, solutions, and information gathered from our long history serving the needs of area residents

**Senior Companionship:** Volunteers and older adults who are homebound or in live-in facilities are matched for mutual companionship

**Lunch With Us:** This weekday program provides meals to promote the health and wellbeing of older adults through nutritious food and informative educational programs.

**Shopping Service:** Volunteers assist older adults who are homebound or who have disabilities with regular grocery and pharmacy shopping needs

**Successful Aging Workshops:** Quarterly workshops for older adults and caregivers provide knowledge on relevant topics

**Memory Café:** Supports those with dementia and their care partners through group activities centered on art, music, and dance.

**Current Events Discussion Group:** Discuss topics related to aging and current events in a group setting

**Telephone Reassurance:** Volunteers provide telephone calls every day at specified times to assure that older adults are safe and well

**Chore Housekeeping:** Clients receive assistance with light household cleaning and maintenance projects such as meal preparation, laundry, and yard work

**Senior Health Insurance Counseling (SHIP):** Trained counselors provide assistance with Medicare, Medicare supplement, long-term care insurance, Medicare HMOs, fee-for-service, and other health insurance options

**Senior Housing Counseling:** Staff present older adults and their families with care options, counseling, and referrals

## Housing Services

**Homelessness Prevention:** Community members can receive financial assistance for rent and utilities and counseling if facing homelessness or eviction

**Home Sharing:** Homeowners and individuals needing low-cost housing are matched for mutual benefit

**Housing Counseling:** As a HUD Approved Housing Counseling Agency, counselors can assist residents with rental options, homelessness prevention, and home ownership responsibilities

**Case Management:** Social workers provide assessments to evaluate needs, arrange for services, and monitor situations

**Rapid Re-Housing:** Supportive services help individuals and families who are at risk of or experiencing homelessness reach self-sufficiency within two years

**Referral to Resources:** Case Managers provide residents with valuable, unbiased referrals to resources to address short and long term need

## Community Services

**Income Tax Preparation Assistance:** Accountants answer income tax questions and help with preparing basic tax returns

**Low Income Taxpayer Clinic:** Representation before the IRS or in court on audits, appeals, or tax collection matters less than \$50,000.

**Employment Counseling:** Job seekers of all ages are assisted to develop resumes, improve interviewing and job search skills, and develop a potential career path

**Energy Assistance Program:** Counselors provide education on smart grid technology to manage energy use and other energy saving programs

**Financial Counseling:** Debt and budget counseling address financial concerns and help to develop goals and plans for living financially secure

**Alzheimer's Support Group:** Caregivers learn effective strategies for managing behavior and coping with the stress of their responsibilities

**Legal Counseling:** Professional attorneys provide general legal assistance and advice for power of attorney, healthcare, property, or will preparation

**COVID-19 Support:** Provide financial assistance, referrals to resources, access to health guidelines and vaccinations, and PPE such as masks and cleaning supplies